

George Mason University
Office of Military and Veteran Affairs
4400 University Drive, MS 3A4
Fairfax, Virginia 22030

01 April 2009

From: Michael Johnson, Office of Military and Veteran Affairs

To: ALCON

Subj: 2009 STUDENT VETERANS SURVEY

1. During the 2008-2009 school year, the Military and Veteran Affairs Office conducted a survey of student veterans about various services available to them. The steps of the survey were:

I. Generation of Items and Pre-tests

During the latter part of the Fall Semester 2008, a pool of questions was generated by the Military and Veteran Affairs Office. The questions were presented to staff members in University Life and items judged to be the most relevant and appropriate within the length limitations of a web based survey were selected. The questions were pre-tested by Michael Johnson, Military and Veteran Liaison, on 24 November, and 15 December 2008.

II. Conducting the Survey

Student-Voice, a web-based survey company contacted all the student veterans in the sample through their George Mason email accounts during the period of 04 February through 13 February 2009. Each email was attempted several times (a minimum of three times) on different days of the week.

III. The Sample and Contact Rates

The Admissions and Registrars Office each generated a contact list of all active duty military, dependents and student veterans from their listing of all active duty military, dependents and student veterans with an active file in the University. The final sample included 983 student veteran names of the 983 names in the sample, 274, or 28% were contacted or had responded by 18 February 2009.

IV. Analysis of Results

Student-Voice, a web based survey company gathered the questionnaire results and provided online assessment reports.

V. Results

The percentages of respondents choosing each alternative for every question are presented. The total number of respondents in the sample is 274, however, some respondents neglected to answer some or all of the questions. The results are presented in the following section.

2. Any questions in this matter can be directed to Michael Johnson at 703.993.8243 or via email at cjohn2@gmu.edu

Michael Johnson

Q1.

**Survey of Student Veterans
Informed Consent**

Informed Consent - George Mason University Survey of Student Veterans

You are invited to participate in this survey of student veterans at George Mason University. You were selected as a possible participant because of your affiliation with the Student Veterans Association (student organization), a record of current or past military service, and/or a record of having accessed education benefits for military personnel or veterans.

We ask that you read this form and ask any questions you may have before agreeing to be in the study.
This study is being conducted by: Michael Johnson, Office of Military, and Veterans Affairs.

Background Information

The purpose of this study is to learn about the experiences and needs of student veterans at George Mason University. Results of this study will be used to inform institutional planning for student services.

Procedures

If you agree to participate in this study, you would be asked to complete an electronic survey consisting of multiple response options, rating scales, and opportunities for short narrative responses. The average time to complete all questions is approximately 15 minutes.

Risks and Benefits of being in the Study

The survey will ask about past military experience which may raise difficult memories in some participants. If you would like assistance processing these feelings, please contact [Counseling and Psychological Services](#).

While there is no expected direct benefit to individuals participating in this study, please know that your responses will be used to plan programs and services for student veterans with the goal of improving these students' experience at George Mason University.

Compensation

Participants who give their George Mason ID number will have their number placed in a drawing for an Apple iPod. You must submit your G number and respond to all of the survey questions by February 13 in order to be eligible for the drawing.

You do not have to give your G number to participate in this survey!

Confidentiality

Should you decide to complete this survey, you will be asked to reveal your name and George Mason University ID number for the purposes of retrieving your admissions and enrollment records. The primary investigators will be the only persons who will have access to your educational records for the purposes of this study. The records of this study will be kept private. You will not be identified in any reports on this study. All results will be aggregated and presented in a confidential manner. However, other university officials responsible for monitoring this study may inspect these records.

Voluntary Nature of the Study

Participation in this study is voluntary. You do not have to complete this survey, though it is encouraged. Your decision whether or not to participate will not affect your current or future relations with George Mason University. If you decide to participate, you are free to not answer any question or withdraw at any time without affecting those relationships.

Contacts and Questions

The researcher conducting this study is Michael Johnson. Should you have any questions about the survey itself or your rights as a research participant, please do not hesitate to contact us at (703) 993-8243.

Statement of Consent

I have read the information given above. The Office of Military and Veteran Affairs staff has offered to answer any questions I may have concerning the study. I hereby consent to participate in the study.

Count	Respondent %	Response %	
243	99.18%	53.17%	Name (this serves as your electronic signature of consent):
214	87.35%	46.83%	George Mason ID number (<i>you do not have to give your G number to participate in this survey!</i>):
245	Respondents		
457	Responses		

Q2. What is your age?

Count	Percent	
0	0.00%	Under 18
25	9.29%	18 - 20 years old
43	15.99%	21 - 25 years old
74	27.51%	26 - 30 years old
79	29.37%	31 - 40 years old
38	14.13%	41 - 50 years old
10	3.72%	51 years old or more
269	Respondents	

Q3. What is your gender?

Count	Percent	
178	66.42%	Male
89	33.21%	Female
1	0.37%	Transgender
0	0.00%	Other (please specify)
268	Respondents	

Q4. What is your marital status?

Count	Percent	
111	41.42%	Single
137	51.12%	Married
20	7.46%	Divorced/separated
0	0.00%	Widowed
268	Respondents	

Q5. Which of the following best describes your racial/ethnic group?

Count	Percent	
1	0.37%	American Indian or Alaska Native
9	3.35%	Asian-Far East
3	1.12%	Asian-Southeast
2	0.74%	Asian-Indian Subcontinent
18	6.69%	Black or African American
32	11.90%	Hispanic or Latino/a
2	0.74%	Native Hawaiian or other Pacific Islander
182	67.66%	White-European
6	2.23%	White-Middle Eastern or North African
14	5.20%	Other (please specify)
269	Respondents	

Q6. What is your student status?

Count	Percent	
9	3.35%	Freshman
28	10.41%	Sophomore
63	23.42%	Junior
73	27.14%	Senior
72	26.77%	Masters-level
16	5.95%	Doctoral-level
1	0.37%	JD-level
2	0.74%	Certificate-level
3	1.12%	Non-degree seeking
2	0.74%	Not applicable
269		Respondents

Q7. In which school/college are you currently enrolled at Mason?

Count	Percent	
4	1.49%	Conflict Analysis & Resolution
16	5.95%	Education & Human Development
19	7.06%	Health & Human Services
73	27.14%	Humanities & Social Sciences
41	15.24%	Information Technology & Engineering
2	0.74%	Law
31	11.52%	Management
0	0.00%	New Century
25	9.29%	Public Policy
8	2.97%	Recreation, Health & Tourism
30	11.15%	Science
6	2.23%	Visual & Performing Arts
0	0.00%	Non-degree
6	2.23%	Undeclared
8	2.97%	Other (please specify)
269		Respondents

Q8. Where are you currently taking classes? (Check all that apply)

Count	Respondent %	Response %	
34	12.88%	11.45%	Arlington
230	87.12%	77.44%	Fairfax
3	1.14%	1.01%	Loudoun
30	11.36%	10.10%	Prince William
264			Respondents
297			Responses

Q9. Which best describes your current military status?

Count	Percent	
37	14.02%	I am serving on active-duty in the US military.
35	13.26%	I am serving in the reserve component of the US military or the National Guard.
5	1.89%	I am in an ROTC program.
139	52.65%	I am a veteran.
32	12.12%	I did not serve in the US military, but I am an active-duty spouse/dependent.
11	4.17%	I did not serve in the US military, but I am as surviving spouse/dependent.
5	1.89%	Not applicable
264		Respondents

Q10. With which branch of the military are you affiliated?

Count	Percent	
89	33.97%	Army
33	12.60%	Air Force
46	17.56%	Navy
50	19.08%	Marines
11	4.20%	Coast Guard
2	0.76%	Air National Guard
6	2.29%	Army Reserves
1	0.38%	Air Force Reserves
4	1.53%	Navy Reserves
5	1.91%	Marine Reserves
1	0.38%	Coast Guard Reserves
11	4.20%	National Guard
3	1.15%	Not applicable
262		Respondents

Q11. Please answer the following questions: - Are you participating in an Enlisted to Officer commissioning program (MECEP, STA-21, AECP or Green to Gold)?

Count	Percent	
11	4.26%	Yes
247	95.74%	No
258		Respondents

Q12. Please answer the following questions: - Are you participating in a Military Advanced Degree Program or Fellowship?

Count	Percent	
9	3.52%	Yes
247	96.48%	No
256		Respondents

Q13. Please answer the following questions: - Do you have a service-connected disability rating from the U.S. Department of Veterans Affairs?

Count	Percent	
61	23.55%	Yes
198	76.45%	No
259		Respondents

Q14. Please answer the following questions: - Are you presently receiving any U.S. Department of Veterans Affairs education benefits for college?

Count	Percent	
162	61.60%	Yes
101	38.40%	No
263		Respondents

Q15. Please answer the following questions: - Are you eligible for the Post 9-11 GI Bill?

Count	Percent	
135	52.33%	Yes
123	47.67%	No
258		Respondents

Q16. How long does it take for you to receive your Department of Veteran Affairs educational assistance checks each semester?

Count	Percent	
136	52.31%	Less than 30 days
28	10.77%	31 - 60 days
3	1.15%	61 - 90 days
2	0.77%	91 days or more
91	35.00%	I do not receive VA education benefits.
260		Respondents

Q17. Would you be interested in participating in a Veteran Payment Plan that coincided with your Department of Veteran Affairs educational assistance checks each semester?

Count	Percent	
144	56.47%	Yes
111	43.53%	No
255		Respondents

Q18. Which is your main source of funding for school?

Count	Percent	
53	20.31%	Employment
27	10.34%	Family Contributions
42	16.09%	Loans
101	38.70%	U.S. Department of Veterans Affairs Educational benefits
38	14.56%	Other military benefits, e.g., tuition assistance, ROTC (please specify)
261		Respondents

Q19. Prior to entering military service, did you ever attend a college or university?

Count	Percent	
152	59.14%	Yes
105	40.86%	No
257		Respondents

Q20. Which of the following institutions did you attend? (Check all that apply)

Count	Respondent %	Response %	
48	32.00%	20.43%	George Mason University
104	69.33%	44.26%	Other four year college/university
55	36.67%	23.40%	Community/junior college
10	6.67%	4.26%	Earned college credits while attending high school
18	12.00%	7.66%	Other (please specify)
150	Respondents		
235	Responses		

Q21. At which point did you begin to plan your post-military education?

Count	Percent	
58	26.01%	Prior to entering the military
18	8.07%	Immediately upon enlistment
9	4.04%	Within 6 months of enlistment
24	10.76%	Within one year of enlistment
61	27.35%	Within one year of discharge from military service
53	23.77%	More than two years prior to discharge for military service
223	Respondents	

Q22. Following discharge from the military service, how long was it before you enrolled in a college or university?

Count	Percent	
59	26.46%	Within 30 days of discharge
22	9.87%	Within 60 days of discharge
28	12.56%	Within 6 months of discharge
20	8.97%	Within one year after discharge
36	16.14%	After 12 months of discharge
58	26.01%	Not applicable
223	Respondents	

Q23. Which was your highest level of education prior to enrolling at George Mason University?

Count	Percent	
1	0.39%	General Certificate of Education (GED) graduate
33	12.94%	High school graduate
66	25.88%	Some college
58	22.75%	Associates degree
61	23.92%	Bachelor's degree
34	13.33%	Master's degree
2	0.78%	Post-graduate degree (e.g., Ph.D.)
255	Respondents	

Q24. Prior to applying for admission to Mason, how did you learn about the institution? (Check all that apply)

Count	Respondent %	Response %	
69	26.74%	17.88%	Someone within the community
32	12.40%	8.29%	College/education fair
89	34.50%	23.06%	Friend/family member
97	37.60%	25.13%	Internet
48	18.60%	12.44%	Other student attending the University
51	19.77%	13.21%	Other (please specify)
258	Respondents		
386	Responses		

Q25. Prior to applying for admission to George Mason, from which of the following sources did you seek information about the university? (Check all that apply)

Count	Respondent %	Response %	
16	6.20%	2.85%	Military Education Centers
146	56.59%	25.98%	Office of Admissions
31	12.02%	5.52%	Office of Financial Aid
143	55.43%	25.44%	Online search engines
116	44.96%	20.64%	The school or college (e.g., Engineering) you were applying to
48	18.60%	8.54%	Transfer credit evaluators
35	13.57%	6.23%	College/education fair
16	6.20%	2.85%	Other (please specify)
11	4.26%	1.96%	None of the above
258	Respondents		
562	Responses		

Q26. Please indicate your overall satisfaction with your transition from the military to the George Mason University:

Count	Percent	
81	31.52%	Very satisfied
67	26.07%	Moderately satisfied
24	9.34%	Neither satisfied nor dissatisfied
17	6.61%	Moderately dissatisfied
5	1.95%	Very dissatisfied
63	24.51%	Not applicable
257	Respondents	

Q27. Please answer the following questions: - Where you aware the University had a Military and Veteran Liaison?

Count	Percent	
119	46.12%	Yes
139	53.88%	No
258	Respondents	

Q28. Please answer the following questions: - Prior to your admission to Mason, did you have contact with the University's Military and Veterans' Liaison (Johnson Center, Rm. 213D)?

Count	Percent	
29	11.33%	Yes
227	88.67%	No
256	Respondents	

Q29. Please answer the following questions: - Since enrolling at Mason, have you used the services of the University's Military and Veterans' Liaison (Johnson Center, Rm. 213D)

Count	Percent	
52	20.16%	Yes
206	79.84%	No
258		Respondents

Q30. Which of the following services did you seek from the University's Military and Veterans' Liaison? (Check all that apply)

Count	Respondent %	Response %	
7	12.73%	7.22%	Assistance with academic advising
15	27.27%	15.46%	Information about admissions
5	9.09%	5.15%	Information about disability benefits as related to education
42	76.36%	43.30%	Information about my Department of Veteran Affairs education benefits
1	1.82%	1.03%	Information about programs of study at the University
5	9.09%	5.15%	Information about student services on campus
20	36.36%	20.62%	Resolve problem(s) with my educational benefits
2	3.64%	2.06%	Other (please specify)
55			Respondents
97			Responses

Q31. Please indicate your overall satisfaction with the following: - University Military and Veteran Liaison

Count	Percent	
45	17.79%	Very satisfied
17	6.72%	Moderately satisfied
20	7.91%	Neither satisfied nor dissatisfied
0	0.00%	Moderately dissatisfied
1	0.40%	Very dissatisfied
170	67.19%	Not applicable/Have not used
253		Respondents

Q32. Please indicate your overall satisfaction with the following: - Office of Admissions

Count	Percent	
73	28.74%	Very satisfied
99	38.98%	Moderately satisfied
55	21.65%	Neither satisfied nor dissatisfied
14	5.51%	Moderately dissatisfied
3	1.18%	Very dissatisfied
10	3.94%	Not applicable/Have not used
254		Respondents

Q33. Please indicate your overall satisfaction with the following: - Office of Financial Aid

Count	Percent	
52	20.47%	Very satisfied
64	25.20%	Moderately satisfied
24	9.45%	Neither satisfied nor dissatisfied
9	3.54%	Moderately dissatisfied
4	1.57%	Very dissatisfied
101	39.76%	Not applicable/Have not used
254		Respondents

Q34. Please indicate your overall satisfaction with the following: - Office of Registrar

Count	Percent	
65	25.79%	Very satisfied
87	34.52%	Moderately satisfied
50	19.84%	Neither satisfied nor dissatisfied
16	6.35%	Moderately dissatisfied
4	1.59%	Very dissatisfied
30	11.90%	Not applicable/Have not used
252		Respondents

Q35. Please indicate your overall satisfaction with the following: - Office of Disability Services

Count	Percent	
6	2.42%	Very satisfied
5	2.02%	Moderately satisfied
13	5.24%	Neither satisfied nor dissatisfied
1	0.40%	Moderately dissatisfied
2	0.81%	Very dissatisfied
221	89.11%	Not applicable/Have not used
248		Respondents

Q36. Please indicate your overall satisfaction with the following: - Student Academic Affairs and Advising

Count	Percent	
34	13.39%	Very satisfied
51	20.08%	Moderately satisfied
32	12.60%	Neither satisfied nor dissatisfied
14	5.51%	Moderately dissatisfied
14	5.51%	Very dissatisfied
109	42.91%	Not applicable/Have not used
254		Respondents

Q37. Please indicate your overall satisfaction with the following: - Student Accounts/Fiscal Services

Count	Percent	
40	15.87%	Very satisfied
75	29.76%	Moderately satisfied
40	15.87%	Neither satisfied nor dissatisfied
14	5.56%	Moderately dissatisfied
5	1.98%	Very dissatisfied
78	30.95%	Not applicable/Have not used
252		Respondents

Q38. Please indicate your overall satisfaction with the following: - Student Health Services

Count	Percent	
24	9.49%	Very satisfied
44	17.39%	Moderately satisfied
32	12.65%	Neither satisfied nor dissatisfied
5	1.98%	Moderately dissatisfied
2	0.79%	Very dissatisfied
146	57.71%	Not applicable/Have not used
253		Respondents

Q39. Please indicate your overall satisfaction with the following: - University Housing

Count	Percent	
4	1.59%	Very satisfied
13	5.16%	Moderately satisfied
17	6.75%	Neither satisfied nor dissatisfied
7	2.78%	Moderately dissatisfied
4	1.59%	Very dissatisfied
207	82.14%	Not applicable/Have not used
252		Respondents

Q40. Please indicate your overall satisfaction with the following: - Counseling and Psychological Services (CAPS)

Count	Percent	
4	1.59%	Very satisfied
4	1.59%	Moderately satisfied
15	5.98%	Neither satisfied nor dissatisfied
2	0.80%	Moderately dissatisfied
2	0.80%	Very dissatisfied
224	89.24%	Not applicable/Have not used
251		Respondents

Q41. Please indicate your overall satisfaction with the following: - University Career Services

Count	Percent	
17	6.75%	Very satisfied
24	9.52%	Moderately satisfied
21	8.33%	Neither satisfied nor dissatisfied
6	2.38%	Moderately dissatisfied
2	0.79%	Very dissatisfied
182	72.22%	Not applicable/Have not used
252		Respondents

Q42. Please indicate your overall satisfaction with the following: - Transfer Center

Count	Percent	
14	5.56%	Very satisfied
18	7.14%	Moderately satisfied
20	7.94%	Neither satisfied nor dissatisfied
14	5.56%	Moderately dissatisfied
9	3.57%	Very dissatisfied
177	70.24%	Not applicable/Have not used
252		Respondents

Q43. Please indicate your overall satisfaction with the following: - Office of Orientation, Family Programs and Services (OFPS)

Count	Percent	
12	4.76%	Very satisfied
29	11.51%	Moderately satisfied
21	8.33%	Neither satisfied nor dissatisfied
4	1.59%	Moderately dissatisfied
2	0.79%	Very dissatisfied
184	73.02%	Not applicable/Have not used
252		Respondents

Q44. Please provide any additional comments regarding your interactions with the above offices:

Count	Percent
82	100.00%
82	Respondents

Q45. Please indicate your level of agreement with the following statements: - I have developed a relationship with a faculty or staff member.

Count	Percent	
56	22.05%	Strongly agree
84	33.07%	Moderately agree
66	25.98%	Neither agree nor disagree
9	3.54%	Moderately disagree
12	4.72%	Strongly disagree
27	10.63%	Unable to judge
254		Respondents

Q46. Please indicate your level of agreement with the following statements: - I feel comfortable interacting with the other students at George Mason.

Count	Percent	
102	40.32%	Strongly agree
113	44.66%	Moderately agree
25	9.88%	Neither agree nor disagree
9	3.56%	Moderately disagree
3	1.19%	Strongly disagree
1	0.40%	Unable to judge
253		Respondents

Q47. Please indicate your level of agreement with the following statements: - George Mason was a good choice for me.

Count	Percent	
130	51.18%	Strongly agree
84	33.07%	Moderately agree
23	9.06%	Neither agree nor disagree
8	3.15%	Moderately disagree
7	2.76%	Strongly disagree
2	0.79%	Unable to judge
254		Respondents

Q48. Please indicate your level of agreement with the following statements: - I feel like a member of a group (social, academic, or otherwise, whether formal or informal).

Count	Percent	
75	29.64%	Strongly agree
76	30.04%	Moderately agree
54	21.34%	Neither agree nor disagree
26	10.28%	Moderately disagree
12	4.74%	Strongly disagree
10	3.95%	Unable to judge
253		Respondents

Q49. Please indicate your level of agreement with the following statements: - Professors and students are welcoming of my military experience.

Count	Percent	
70	27.78%	Strongly agree
73	28.97%	Moderately agree
52	20.63%	Neither agree nor disagree
14	5.56%	Moderately disagree
8	3.17%	Strongly disagree
35	13.89%	Unable to judge
252		Respondents

Q50. Please indicate your level of agreement with the following statements: - I feel connected to my campus community.

Count	Percent	
34	13.55%	Strongly agree
55	21.91%	Moderately agree
82	32.67%	Neither agree nor disagree
45	17.93%	Moderately disagree
19	7.57%	Strongly disagree
16	6.37%	Unable to judge
251		Respondents

Q51. Please indicate your level of agreement with the following statements: - I was welcomed at George Mason University.

Count	Percent	
81	32.02%	Strongly agree
91	35.97%	Moderately agree
52	20.55%	Neither agree nor disagree
14	5.53%	Moderately disagree
7	2.77%	Strongly disagree
8	3.16%	Unable to judge
253		Respondents

Q52. Please indicate your level of agreement with the following statements: - I have made friends at George Mason.

Count	Percent	
100	39.53%	Strongly agree
95	37.55%	Moderately agree
38	15.02%	Neither agree nor disagree
13	5.14%	Moderately disagree
4	1.58%	Strongly disagree
3	1.19%	Unable to judge
253		Respondents

Q53. Please indicate your level of agreement with the following statements: - I have sufficient knowledge of my Department of Veteran Affairs benefits.

Count	Percent	
68	26.98%	Strongly agree
78	30.95%	Moderately agree
33	13.10%	Neither agree nor disagree
17	6.75%	Moderately disagree
21	8.33%	Strongly disagree
35	13.89%	Unable to judge
252		Respondents

Q54. Please indicate your level of agreement with the following statements: - I know where to go to get information regarding my Department of Veteran Affairs benefits and services.

Count	Percent	
95	37.70%	Strongly agree
76	30.16%	Moderately agree
18	7.14%	Neither agree nor disagree
23	9.13%	Moderately disagree
11	4.37%	Strongly disagree
29	11.51%	Unable to judge
252		Respondents

Q55. Please indicate your level of agreement with the following statements: - I know where to go to get help with my academics.

Count	Percent	
105	41.50%	Strongly agree
96	37.94%	Moderately agree
31	12.25%	Neither agree nor disagree
14	5.53%	Moderately disagree
1	0.40%	Strongly disagree
6	2.37%	Unable to judge
253		Respondents

Q56. Please indicate your level of agreement with the following statements: - I know where to go to get involved with student activities.

Count	Percent	
60	23.62%	Strongly agree
86	33.86%	Moderately agree
61	24.02%	Neither agree nor disagree
16	6.30%	Moderately disagree
8	3.15%	Strongly disagree
23	9.06%	Unable to judge
254		Respondents

Q57. Please indicate your level of agreement with the following statements: - My transition to college has been smooth due to the assistance provided to me by college personnel.

Count	Percent	
33	13.04%	Strongly agree
67	26.48%	Moderately agree
70	27.67%	Neither agree nor disagree
26	10.28%	Moderately disagree
16	6.32%	Strongly disagree
41	16.21%	Unable to judge
253		Respondents

Q58. Please indicate your level of agreement with the following statements: - Based on my experience, I think George Mason is military and veteran friendly.

Count	Percent	
64	25.20%	Strongly agree
86	33.86%	Moderately agree
50	19.69%	Neither agree nor disagree
20	7.87%	Moderately disagree
11	4.33%	Strongly disagree
23	9.06%	Unable to judge
254		Respondents

Q59. Please indicate your level of agreement with the following statements: - I am aware of George Mason's Military Activation Policy.

Count	Percent	
17	6.69%	Strongly agree
15	5.91%	Moderately agree
27	10.63%	Neither agree nor disagree
36	14.17%	Moderately disagree
96	37.80%	Strongly disagree
63	24.80%	Unable to judge
254		Respondents

Q60. Please indicate your level of agreement with the following statements: - As a result of today's survey, I am more aware of the services and programs available to military veteran students.

Count	Percent	
55	21.65%	Strongly agree
88	34.65%	Moderately agree
61	24.02%	Neither agree nor disagree
19	7.48%	Moderately disagree
13	5.12%	Strongly disagree
18	7.09%	Unable to judge
254		Respondents

Q61. Please select the top five issues related to veterans, spouses, and/or dependent students that should be a priority for this institution:

Count	Respondent %	Response %	
128	50.79%	10.73%	Admissions
125	49.60%	10.48%	Academic Advising
180	71.43%	15.09%	Financial aid
82	32.54%	6.87%	Student Accounts/personal finances
33	13.10%	2.77%	Medical health care
53	21.03%	4.44%	Counseling and Psychological Services
39	15.48%	3.27%	Family programs and services
44	17.46%	3.69%	Housing
78	30.95%	6.54%	Employment
107	42.46%	8.97%	Retention/Degree completion
57	22.62%	4.78%	Social acculturation/transitioning to campus life
15	5.95%	1.26%	Campus accessibility/disabilities related needs
104	41.27%	8.72%	Military activations and deployment
130	51.59%	10.90%	Sensitivity to military and veteran related issues
6	2.38%	0.50%	No issues related to service members or veteran students
12	4.76%	1.01%	Other (please specify)
252	Respondents		
1193	Responses		

Q62. Are you currently experiencing any difficulties that may cause you to stop attending George Mason University?

Count	Percent	
31	12.20%	Yes
223	87.80%	No
254	Respondents	

Q63. Please identify the difficulties that may cause you to stop attending George Mason:

Count	Percent
31	100.00%
31	Respondents

Q64. Is there anything that the Office of Student Veterans can do to assist you?

Count	Percent	
16	53.33%	Yes (please explain)
14	46.67%	No
30	Respondents	

Q65. Would you be interested in establishing a physical space/building area for a Student Veteran Center?

Count	Percent	
159	64.37%	Yes
88	35.63%	No
247	Respondents	

Q66. If there were a Student Veterans Center, please select the top five resources or services you would be interested in:

Count	Respondent %	Response %	Response
88	36.51%	7.53%	Academic advising
68	28.22%	5.82%	Academic support or tutoring
50	20.75%	4.28%	Assistance navigating university and campus bureaucracy
102	42.32%	8.73%	Assistance with military to college transition issues
72	29.88%	6.16%	Campus job placement for student veterans
135	56.02%	11.56%	Counseling about U.S. Department of Veterans Affairs benefits and services
31	12.86%	2.65%	Counseling/psychological services with staff specifically trained to address combat stress issues
17	7.05%	1.46%	Disabilities counseling/assistance/accommodations specific to veterans
18	7.47%	1.54%	Healthcare information (including service-related conditions)
34	14.11%	2.91%	Information about managing a deployment/return from deployment/military activation
77	31.95%	6.59%	Information about state and local benefits
20	8.30%	1.71%	Information about Veterans Service Organizations (VSOs) (e.g., American Legion, VFW)
30	12.45%	2.57%	Information about veteran-specific involvement opportunities at George Mason (Student Veteran organization, Veteran fraternity/sorority)
65	26.97%	5.57%	A lounge/social Area
10	4.15%	0.86%	Peer counseling support groups for active duty military
12	4.98%	1.03%	Peer counseling support groups for spouses/dependents
5	2.07%	0.43%	Peer counseling support groups for surviving spouses/dependents
16	6.64%	1.37%	Peer counseling support groups for veterans
2	0.83%	0.17%	Peer counseling support groups for veterans with disabilities
17	7.05%	1.46%	Peer mentoring program matching incoming student veterans to those student and faculty/staff already at George Mason (Vet to Vet mentoring program)
50	20.75%	4.28%	Post-college placement for student veterans
102	42.32%	8.73%	Scholarships or grants
39	16.18%	3.34%	Social gathering events (e.g., Mess Nights, Dining In, Meet & Greets)
12	4.98%	1.03%	Student veteran's listservs
13	5.39%	1.11%	Information about university services and how to access them
10	4.15%	0.86%	Information regarding other support services in the community for veterans
15	6.22%	1.28%	Veteran newsletter
11	4.56%	0.94%	Veteran orientation to campus for new students coming in
3	1.24%	0.26%	Veteran upward bound program
28	11.62%	2.40%	Veteran website listing available programs and services for student veterans
7	2.90%	0.60%	Veteran writing workshops
9	3.73%	0.77%	Other (please specify)
241	Respondents		
1168	Responses		

Q67. Would you be willing to pay some type of tuition service fee in order to receive these Veteran services?

Count	Percent	
76	30.28%	Yes
175	69.72%	No
251	Respondents	

Q68. If there were a Student Veteran Center on the George Mason campus, when would you be most likely to utilize the center?

Count	Percent	
19	8.05%	8:00 a.m. - 12:00 p.m.
26	11.02%	10:00 a.m. - 2:00 p.m.
48	20.34%	12:00 p.m. - 4:00 p.m.
29	12.29%	2:00 p.m. - 6:00 p.m.
114	48.31%	4:00 p.m. - 8:00 p.m.
236		Respondents

Q69. How often are you involved in campus activities at George Mason University?

Count	Percent	
16	6.40%	More than once a week
25	10.00%	Once a week
35	14.00%	Once a month
42	16.80%	Once a semester
60	24.00%	Less than once a semester
72	28.80%	Not applicable/never
250		Respondents

Q70. How many hours per week would you estimate that you spend on campus?

Count	Percent	
87	34.80%	Less than 10 hours
71	28.40%	10 - 20 hours
48	19.20%	21 - 30 hours
16	6.40%	31 - 40 hours
28	11.20%	41 hours or more
250		Respondents

Q71. Have you been called up for military service and/or deployed while enrolled at George Mason?

Count	Percent	
25	10.12%	Yes
222	89.88%	No
247		Respondents

Q72. What did George Mason do to assist when you deployed while enrolled?

Count	Percent	
20	100.00%	
20		Respondents

Q73. What can we improve upon to better assist you in the future?

Count	Percent	
19	100.00%	
19		Respondents

Q74. Have you returned to campus after a deployment?

Count	Percent	
44	19.38%	Yes
183	80.62%	No
227		Respondents

Q75. What did George Mason do to assist you when you returned to campus after deployment?

Count	Percent	
30	100.00%	
30		Respondents

Q76. What can we improve upon to better assist you in the future?

Count	Percent	
28	100.00%	
28		Respondents

Q77. Would you be interested in meeting other active duty, veterans, spouses, and/or dependents?

Count	Percent	
167	67.07%	Yes
82	32.93%	No
249		Respondents

Q78. Would you be interested in participating in a focus group in order to clarify issues on this survey?

Count	Percent	
96	38.40%	Yes
154	61.60%	No
250		Respondents

Q79. Please provide your contact information so that we can contact you in the future about joining a focus group:

Count	Respondent %	Response %	
94	100.00%	50.00%	Name:
94	100.00%	50.00%	E-mail:
94			Respondents
188			Responses

Q80. Please provide any other information or feedback that could help us enrich the quality of life for student veterans at George Mason:

Count	Percent	
74	100.00%	
74		Respondents